

# All-age neglect awareness, assessment and planning tool.



Details of child/adult (one form per individual)			Details of practitioner completing the form			
Name:	DOB:	ID:	Practitioner Name:	Practitioner job role:		Date Completed:
<b>Outline of visit/conversation/discussion (or record of case supervision)</b> <i>Brief summary considering the domains</i>						
<b>Domains</b> <i>Tick if applicable and provide information in next column. See explanation of domains on second page.</i>	<b>Strengths &amp; Protection factors:</b> <i>Considering the individual child or adult, family and wider support network including professionals.</i>	<b>Concerns:</b> <i>Current, historic, re-emergent and cumulative risks. Are other safeguarding concerns associated with the person and/or family. Are their needs being met?</i>	<b>Impact on adult/child/family:</b> <i>Outline the likely impact on the child or adult and others involved – short, medium and long term. Consider all aspects of well-being. THINK FAMILY!</i>	<b>Plan</b> <i>Actions you or others will take to reduce, remove or mitigate the risks. If onwards referrals required consider consent and information sharing processes.</i>	<b>RAG rating for overall concerns</b> <i>Consider that the RAG rating is not related to the number of domains of neglect but to the 'impact' on the person. Consider outcomes on second page</i>	
Nutrition: <input type="checkbox"/> Housing: <input type="checkbox"/> Hygiene: <input type="checkbox"/> Clothing: <input type="checkbox"/> Health (inc; disabilities): <input type="checkbox"/> Safety and supervision: <input type="checkbox"/> Relationships: <input type="checkbox"/> Emotional wellbeing: <input type="checkbox"/> Voice of child/adult: <input type="checkbox"/> Identity: <input type="checkbox"/> Stimulation/interaction: <input type="checkbox"/> Education (inc; additional learning needs): <input type="checkbox"/> Self-neglect/self-care: <input type="checkbox"/> Adverse Childhood Experiences/Trauma: <input type="checkbox"/> Finance/Debt/Poverty: <input type="checkbox"/> Substance Misuse: <input type="checkbox"/>					<b>Green:</b> No or low impact on wellbeing. <input type="checkbox"/>	
					<b>Amber:</b> Medium risk and some impact on wellbeing <input type="checkbox"/>	
					<b>Red:</b> Significant impact on wellbeing or serious risk of harm. <input type="checkbox"/>	



## All Cases

- Seek advice and guidance
- Ensure supervision and support is in place
- Consider if escalation is required
- Consider the safety of other adults and children – think family

# All-age neglect awareness, assessment and planning tool.



Domains of Neglect	
<b>Nutrition:</b> Access to adequate food to sustain good physical and mental health, brain and body development, support to maintain a healthy weight (including underweight and obesity concerns), healthy BMI, financial resource used appropriately	<b>Voice of child/adult:</b> Child/ adult's voice heard and listened to by the care giver.
<b>Housing:</b> Adequate sleeping arrangements, beds for occupants, adequate heating, water, free from clutter/hoarding, items in good repair. Comfortable, healthy home environment, free from hazards, property secure from intruders, consider if cuckooing and exploitation is occurring.	<b>Identity:</b> Is the child or adult's freedom of expression and identity respected, consider cultural and religious, community identity, economic identity, sexuality and gender identity,
<b>Hygiene:</b> Access to personal hygiene facilities/products, clean clothing, support and prompting to wash, support to maintain dental hygiene	<b>Stimulation/interaction:</b> Social activity, company from others, access to community
<b>Clothing:</b> Access to clean clothes, support to wear clothes appropriate for the weather, support/facilities for washing clothes	<b>Education:</b> Access to suitable education provision, Supported to access education/day centre, supported with homework, attendance is 100%, supported to arrive on time, special educational needs (SEN) met, support with any learning difficulties/disabilities.
<b>Health:</b> Access to physical, dental and mental healthcare, access to required medication, treatment for medical conditions, attendance at medical appointments, access to prescription exemption, adequate support for disabilities and any additional needs.	<b>Self-Neglect/Self-Care:</b> Meeting own basic needs such as diet (both malnourishment and obesity), self-care within their own capacity/abilities, engagement with health and social care professionals, following advice and treatment as advised, Mental capacity, executive functioning
<b>Safety and supervision:</b> A safe environment to live, appropriate supervision for age/condition/mental capacity, care giver has knowledge of whereabouts, any issues with exploitation	<b>Adverse Childhood Experiences (ACEs) and trauma:</b> Assisted to receive support for ACEs and trauma, impact of this on current and future decision making is minimised as much as possible, Trauma-informed approaches taken by care giver, care leavers and/or transitions support in place
<b>Relationships: Feeling safe in a relationship.</b> Support network in place, positive treatment by friends/family/carers, knowledge of friendship groups, positive treatment by friends/family/carers, boundary setting, domestic abuse occurring/at risk of	<b>Finance/Debt/Poverty:</b> Are there concerns that the individual is not accessing benefits, resources being used ineffectively, is support needed to manage finances
<b>Emotional wellbeing:</b> Support to maintain emotional wellbeing, child/adult able to express any worries or concerns they have with care giver.	<b>Substance use:</b> impact on daily life, impact on others

## Outcomes to consider:

Some outcomes may be appropriate for all three risk levels, please use professional judgement, these are only suggestions.

Green <u>No or low impact on wellbeing.</u>	Amber <u>Medium risk and some impact on wellbeing</u>	Red <u>Significant impact on wellbeing or serious risk of harm.</u>
<ul style="list-style-type: none"> <li>Engage child/care giver and/or adult in transparent conversation.</li> <li>Onward referrals for support, including advice, information, and signposting.</li> <li>Assessment/ review of needs / Early Help referral for both children and adults</li> <li>Discuss with School</li> <li>Can family offer more support?</li> <li>Link in with GP, are any other professionals involved District Nurses? Mental health team?</li> <li>Taxi grants, consider travel training for young people/adults (Travel training in GM   Bee Network   Powered by TfGM)</li> <li>Consider supporting to link in with local community groups such as LGBTQ foundation, local faith groups.</li> <li>Consult the MSP Hoarding and Self-Neglect Toolkit MSP-Self-Neglect-Guidance-2022-25.pdf (manchestersafeguardingpartnership.co.uk)</li> <li>Citizens Advice MCR 0808 2787800</li> <li>Manchester City Council cost of living helpline: 0800 0232692</li> </ul>	<ul style="list-style-type: none"> <li>Referral to social care and/or 'early help' for both adults and children – this form could support referral.</li> <li>Seek support from the child/adult advice and guidance service, call: 0161 234 5001 or email: <a href="mailto:socialcare@manchester.gov.uk">socialcare@manchester.gov.uk</a></li> <li>Multi-agency meeting to discuss concerns and consider legal support options</li> <li>Consider referring adults to the locality MAPS teams (multi-agency prevention and support)</li> <li>If concerns around child neglect, then refer onto childrens services for completion of a GCP2 tool.</li> <li>If concerns around adults self-neglecting, then consult the MSP Hoarding and Self-Neglect Toolkit MSP-Self-Neglect-Guidance-2022-25.pdf (manchestersafeguardingpartnership.co.uk)</li> <li>Consider safeguarding alert. Manchester contact centre: 0161 234 5001, <a href="mailto:socialcare@manchester.gov.uk">socialcare@manchester.gov.uk</a></li> <li>Referral to dietician/healthy weight Team, discuss with GP.</li> <li>Refer for tenancy support and/or financial support, are the housing provider aware? Is it privately rented/own home? Is a crisis clean required? Consider Tidy Homes Tidy Minds referral, Environmental Health</li> <li>Consider Care Act assessment for adults and referral into Adult Social Care via the Manchester contact centre, do they need a package of care?</li> <li>Consider referral to other non-statutory services such as Care Navigators/Bewell/befriending services</li> <li>Consider grants/financial hardship funds, white goods grant, community support.</li> <li>Consider referrals for Assisted Technology, consider are any aids and adaptations required in the home to reduce risk, link in with local GMP for adults – make them aware should the citizen leave the home.</li> <li>Signpost to Domestic Abuse services, think family and consider safety of children and vulnerable adults</li> <li>Consider referral for psychological therapies, talking therapies, refer to local ACE/Trauma support groups.</li> </ul>	<ul style="list-style-type: none"> <li>Make a safeguarding referral. Manchester contact centre details: Call: 0161 234 5001 or email: <a href="mailto:socialcare@manchester.gov.uk">socialcare@manchester.gov.uk</a></li> <li>Multi agency meeting required to discuss concerns and decide on legal options.</li> <li>Immediate safety plans must be implemented</li> </ul>

Signed off by Manchester Safeguarding Partnership Adult Executive sub-group in March 2025.